

# INTERFAITH COMMUNITY SERVICES



## Annual Report 2011

*Service with a Heart*



# Our Mission



**“ To help seniors, disabled individuals and families in financial crisis achieve stable and independent lives through programs and services supported by staff, volunteers, faith communities and the community-at-large. ”**

# Executive Letter

*Dear Friend of Interfaith Community Services,*

Weathering a financial storm as severe and sustained as this current one is a true test of an organization like ours. In a time of devastating cutbacks and constraints, ICS is being called to assist an unprecedented number of individuals in crisis, families in need and seniors requiring support. And, we must do so while balancing expanding need with limited resources.

Meeting that dual demand is only possible with the support of our loyal donors, volunteers and community partners. With grateful hearts for that real service, we are pleased to share five key highlights of the past very busy and productive year:



- **Completion of a new ICS Food Bank.** To move such a vital program from its cramped 400-square-foot space to a well-designed 2,700-square-foot facility is a blessing. The Wolslager Foundation's \$150,000 grant set the plans in motion, and ICS donors brought the vision to fruition. The building is now open for service!
- **Attainment of our Endowment Funding!** Thanks a million—and more—for helping us exceed the Jenkins' Endowment Fund Challenge. Having this foundational "nest egg" is vital to a sustainable future for ICS.
- **Expansion of services at ICS Resource Center.** With unemployment rates in Tucson at historic highs, this center is bustling. The all-volunteer staff now provides assistance with résumé writing, networking, job searches and computer skills development.
- **Recognition as a Four-Star Charity.** Charity Navigator, the nation's leading independent evaluator of charities, awarded ICS its highest rating, saying: *"Interfaith Community Services executes its mission in a fiscally responsible way, and outperforms most other charities in America. This 'exceptional' designation demonstrates to the public it is worthy of their trust."*
- **Development of a three-year strategic plan.** Current resources and emerging needs come together in this mission-driven blueprint for the future. While growth opportunities are envisioned for all ICS services, there are specific plans we think you'll find very exciting as outlined on the back cover of this report.

As we enter a new operational year, we wish to thank you for giving your time, resources and spirit so generously.

*You keep our mission in motion!*

Steve Pollyea  
Board President, 2011

Bonnie Kampa  
Executive Director

Ed Jenkins  
Immediate Past President

# Emergency Financial Assistance



ICS Associate Director and Case Manager Terri Patt-Smith counsels a client. "So often we see how the modest, one-time assistance we provide serves as a bridge, helping that individual keep the lights on, buy the bus pass, reach a safer, saner place in life," she says.



***Service with a Heart is . . .***

## **PROVIDING THE FINANCIAL ASSISTANCE THAT SUPPORTS SELF-SUFFICIENCY.**

Job losses. Medical emergencies. A stretch of bad luck. As the trying economy challenged, the ICS waiting room was a busy place and our phone lines were jammed with a record number of calls for help from individuals and families just trying to stay afloat. While need exceeded our resources, ICS case managers made every penny of available grant support and our own discretionary Good Samaritan Fund dollars count to assist 3,041 households. Financial aid included help with rent, utilities, emergency prescriptions, work-related expenses and other necessities. With compassionate help from ICS, families at risk were assisted in avoiding homelessness, obtaining critical medications and receiving a hand up along the path to self-reliance and financial stability.

### **BY THE NUMBERS:**

#### **EMERGENCY FINANCIAL ASSISTANCE**

- 3,041 households served
- 7,426 individuals served
- \$525,639 in emergency financial assistance provided
- 331 children provided with Gifts of Love school supplies
- 82 families provided with Gifts of Love holiday help

#### **RESOURCE CENTER JOB SEARCH ASSISTANCE**

- 234 individuals served

#### **VOLUNTEER INCOME TAX ASSISTANCE (VITA)**

- 202 recipients
- \$293,156 in refunds secured for low-income clients

# Emergency Financial Assistance

## NEW RESOURCE CENTER OFFERS

### FREE JOB SEARCH ASSISTANCE AND FINANCIAL LITERACY DEVELOPMENT.

Unemployment is the leading reason clients seek help through the ICS Food Bank and Emergency Financial Assistance programs. With a seed grant from the Wells Fargo Foundation, ICS opened a new Resource Center at its Ina Road office that's working to break employment barriers.

Run by volunteers, the Center offers help with résumé writing, skills assessment, online searches and interview preparation to support clients in becoming more confident and competitive in the workplace. The Center is already building a portfolio of success stories. Larry (*pictured*) is just one person who found a job after getting a little help from Will DeBoer (*pictured*), a volunteer.



The Center also assists clients in developing financial literacy and money management skills. "I'm thankful to be able to take the steps to rebuild my credit and start again," said Keisha (*pictured*) who attended a Center money management seminar presented by Wells Fargo. The program included an incentive program for clients who attended all three classes in the series.

## VITA (VOLUNTEER INCOME TAX ASSISTANCE)



Volunteer tax preparers assisted in preparing and filing 202 tax returns, helping people obtain \$293,156 in tax refunds.

*"Thank all of you.  
You helped me get a pair of glasses and  
some gas for my van. I'm 59 and can't do  
construction anymore. I'm taking computer  
classes at One Stop and am confident to  
find a job now that I can see. I don't have  
much time left at the (Shelter), so I'm  
excited to find work and my own place again.  
I didn't know how bad my eyes were until I  
got these glasses."*

*John*

# Food Bank



Food Bank Volunteer Darryl Landau assists a family in registering for their monthly food box. "We're seeing many people having to ask for help for the first time," he says. "The numbers are just staggering."



## *Service with a Heart is . . .*

### **ASSURING THE DIGNITY OF EVERY FAMILY WHO COMES TO THE FOOD BANK.**

According to a new Food Research and Action Center report, 29% of Arizona households with children experienced food hardship in 2010, defined as not having enough money to buy needed food during the previous twelve months. This ties Arizona with Louisiana for the 7<sup>th</sup> worst food hardship rate for households with kids. The reality behind these facts hit home at the ICS Food Bank. There was a surge in the number of people seeking help feeding their families, many for the first time. We are now assisting three times as many people as we did four years ago. Our Food Bank was a welcoming place for all served, while community food drives enabled us to keep shelves stocked.



### **BY THE NUMBERS:**

- \$868,449 worth of food distributed
- 930 new households served
- 3,758 households served
- 12,325 individuals served
- 13,907 services – 13% annual increase

### **DID YOU KNOW?**

A monthly food box lasts the average family just 3 to 4 days? ICS provides recipients with additional supplemental items to help stretch food supplies further.



# Food Bank

## BUILDING TO BETTER SERVE. NEW FOOD BANK COMES TO FRUITION!



In the fall of 2010, it became obvious that our tiny 400-square-foot Food Bank was inadequate for storing and distributing the volume of food required to meet demand. With a \$150,000 challenge grant from The Wolslager Foundation and the generous support of more than 200 donors and partners, ICS was able to construct a new 2,700-square-foot facility. The new space enables us to serve more people and to enhance the nutritional content of provided food with fresh and frozen items. The building is now open to the public with a full dedication planned for spring 2012.



**Bye-Bye Old Storage Shed: The construction begins July 2<sup>nd</sup>.**

Photo by Arizona Daily Star



**A Busy Worksite – the new building starts to take shape inside and out.**



**Stephen Wolslager (left photo) of The Wolslager Foundation speaks during the groundbreaking ceremony. The Wolslager Foundation's \$150,000 challenge grant provided the impetus for the capital campaign to build the new ICS Food Bank. Other lead gifts included a Pima County Community Development Block Grant (Ann Day, Supervisor, District 1, pictured above right).**



**New building is ready to serve! A walkway canopy will be added January 2012 for added comfort for recipients.**

# Caregiving Services



**"I know that the time I spend with many of the recipients I see is the only one-to-one conversation they may have that day." – an ICS volunteer driver**



## ***Service with a Heart is . . .***

### **HELPING SENIORS AND DISABLED INDIVIDUALS STAY SAFE AND INDEPENDENT.**

From a ride to the doctor's office, to shopping assistance. From handy home help, to friendly phoning and visiting. Last year, ICS Caregiving Services provided the essential support to enable hundreds of elderly and disabled adults to remain in their own homes. Staff and volunteers put the care in caregiving for each and every client. In the words of one appreciative recipient, "My days are getting pretty dark since I experienced macular degeneration. My ICS driver is so kind and friendly taking me to medical appointments and errands. It really brightens my world."

### **BY THE NUMBERS:**

#### **CAREGIVING SERVICES:**

- **386 individuals served**
- **10,376 services rendered – an 18% increase in transportation**
- **215,800 miles driven by volunteers (includes Mobile Meals) with an in-kind value of \$111,001**



#### **New TeleCHAT Program Keeps Seniors Connected**

Isolation can be a real danger for frail or elderly folks living alone. In the spring of 2010, a new TeleCHAT program was added to our TeleCARE assurance call programs to help Caregiving recipients stay connected. Volunteers bring a little sunshine into the lives of homebound seniors through friendly afternoon check-up calls.

# Mobile Meals



"It is so gratifying to see a pleasant face and hear a cheerful word when the food is delivered. The visit from ICS is the highlight of my day." – an ICS Mobile Meals recipient



## Service with a Heart is . . .

### DELIVERING A SIDE ORDER OF CONVERSATION WITH EVERY MOBILE MEAL.

The ICS Mobile Meals program delivers two nutritious meals each day Monday through Friday – one hot and one cold - to those who cannot cook for themselves. The program also accommodates special diets with doctors orders. Meals are prepared at partnering hospitals and senior centers, and delivered through a fleet of ICS volunteer drivers. Folks tell us the food is pretty good. However, a healthy meal is just one of the benefits for recipients. Most say that the conversation that they have with the ICS driver who delivers their meals fills a vital need for social contact.

### BY THE NUMBERS:

#### MOBILE MEALS

**178 recipients served**  
**19,577 deliveries made**



### STORIES FROM THE ROAD

Special relationships are forged every day between ICS volunteer drivers and our recipients. John and Ruth are just one example. The two enjoy sitting and talking a few minutes when John delivers meals. Says Ruth, "Living alone as I do, some days the ICS Mobile Meals drivers are the only people I see one day to the next. Because of the nutritious and tasty food I receive, my health has improved and according to my doctor I no longer have to take medication to manage my blood pressure. I've even lost weight...and believe me, a girl's gotta look good!"

# Health Advocacy Program



Maricela Reynaert, an ICS Health Advocacy specialist, visits with a client at home. "Keeping up with the tide of changing health care options and procedures is confusing to so many people. We get calls ranging from "what is this medication I've been prescribed?" to "where can I find a particular piece of medical equipment?"



## Service with a Heart is . . .

### BEING A RESOURCE FOR SORTING OUT HEALTH CARE QUESTIONS.

The ICS Health Advocacy program provides assistance in navigating the health care system through home interviews, as well as education and advocacy for seniors and disabled individuals. Volunteer nurses, doctors and social workers are a lifeline to ICS and our clients through in-home assessments and one-on-one contact with each individual coming in to our Caregiving Services.

With changes and constraints in the health care system, health advocacy staff and volunteers actively address questions and provide referrals to health care resources. Health Advocacy staff also work closely with the ICS faith engagement team on implementing health-related seminars and programs for local congregations.

### BY THE NUMBERS:

**HEALTH ADVOCACY:** 637 individuals served  
737 services provided



*"Knowing where to turn for answers to an insurance question or a medical need can be confusing. The folks in ICS's health advocacy department always point me where I need to go."*

*Dan*

# Volunteers

**GOING THE EXTRA MILE –**  
When we asked Marty, an ICS volunteer, why she gives her time freely, she replied: “Because I know every hour improves someone’s life.”



## Service with a Heart is . . .

### SEEING THE POWER OF VOLUNTEERS AT WORK.

The value of our volunteers goes beyond cost savings. Volunteers touch and improve thousands of lives each year through their dedication and service in all ICS departments and programs. More than 600 volunteers invested over 41,000 hours valued at nearly \$800,000 for ICS last year, as determined by the Independent Sector of Arizona.

ICS hosts an annual appreciation event to honor our valued volunteers for their selfless efforts. During the spring 2011 luncheon, special volunteer recognition was given to the following: Barbara Burt, Frank Hayes, Darryl Landau, ICS Food Bank Volunteers – **Founder’s Award**; Bruce and Karen Hamar Bittmann, Wendell and Rose Tyson – **Director’s Award**; New Spirit Lutheran Church, Christ the King Episcopal Church – **Champion Award**. Thanks to all of our volunteers. We couldn't do it without you!



## BY THE NUMBERS:

**Dollar Value of Volunteer Hours:** \$797,066  
**Number of Miles Driven by Volunteers:** 215,800  
**Miles with an in-kind value of** \$111,001



	Number of Volunteers	Hours Served
Health Advocacy	44	852
Caregiving Services	259	16,452
Mobile Meals	55	10,743
Food Bank	80	4,940
Emergency Financial Assistance	12	609
Volunteer Income Tax Assistance (VITA)	15	743
Resource Center	8	444
General Office Volunteers	27	2,167
Board, Council, Events, Committees	189	4,456
<b>Total</b>	<b>617</b>	<b>41,406</b>

\*an 8% annual increase

# Faith Community Engagement



Representatives from ICS's member faith communities meet bi-monthly to share ideas, discuss challenges and opportunities. "ICS helps us do what we cannot do on our own." - Michelle Petty, Resurrection Lutheran



## Service with a Heart is . .

PUTTING FAITH INTO ACTION.

As the saying goes, "There is strength in numbers." ICS is strengthened by the collective support – financial, volunteer and moral – of our nearly 60 faith community partners. Together, we bring help and hope to people when they need a compassionate place to turn. This cooperative relationship ensures that more people can be assisted in meeting their basic needs.

### ICS THANKS OUR FAITH

#### COMMUNITY PARTNERS:

Aldea Spiritual Community	Resurrection Lutheran
Ascension Lutheran	Rincon Congregational UCC
Avra Valley Community Church	Sanctuary United Methodist
Beautiful Savior Lutheran	Southside Presbyterian
Canyon del Oro Baptist	St. Andrew's Presbyterian
Capilla del Sol Christian	St. Elizabeth Ann Seton Catholic
Casas Adobes Congregational UCC	St. Francis in the Foothills United Methodist
Catalina United Methodist	St. John on the Desert Presbyterian
Christ the King Episcopal	St. Mark the Evangelist Catholic
Christ Presbyterian	St. Mark's Presbyterian
Church of the Apostles Episcopal	St. Mark's United Methodist
Church of the Painted Hills UCC	St. Matthew's Episcopal
Congregation Anshei Israel	St. Michael & All Angels Episcopal
Congregation Chaverim	St. Odilia Catholic
Congregation Or Chadash	St. Philip's in the Hills Episcopal
Congregation M'kor Hayim	Streams in the Desert Lutheran
Cortaro Vista Community Church	Temple Emanu-El
Desert Skies United Methodist	Third Church of Christ, Scientist
Dove of Peace Lutheran	Tortolita Presbyterian
Faith Christian Fellowship of Tucson	Tucson Community of Christ
Fountain of Life Lutheran	Unity of Tucson
Grace St. Paul's Episcopal	U.U. Congregation of NW Tucson
Immanuel Presbyterian	U.U. Church of Tucson
Local Spiritual Assembly of Baha'is of Oro Valley	Vida Nueva/New Life Church of God
Mountain Shadows Presbyterian	
Mountain View Baptist	
New Spirit Lutheran	
Northminster Presbyterian	
Northwest Baptist	
Northwest Heights Seventh Day Adventist	
Oro Valley Church of the Nazarene	
Oro Valley United Church of Christ	
Our Savior's Lutheran	
Pusch Ridge Christian Church	



### BRIDGING FAITH AND HEALTH

ICS works with congregations to develop whole person health programs addressing the spiritual, physical and mental health of congregants and neighbors. Quarterly trainings like the one pictured above for congregational health leaders provide information and inspiration for implementing congregation-based health programs.

# Corporate & Community Partners

## Platinum Level



THE UNIVERSITY OF ARIZONA  
MEDICAL CENTER



## Gold Level



Commerce Bank  
of Arizona  
YOUR HOMETOWN BANK



ORO VALLEY HOSPITAL

## Copper Level

MACCOURT FUND



## Interfaith Legacy Society

*The Interfaith Legacy Society recognizes supporters who have made a planned gift of any amount, or a current gift of \$10,000 or more to the endowment. If you have made such a provision, or expect to in the near future, thank you. We would like to recognize those who have already become members of the Interfaith Legacy Society.*

Anonymous (2)	Steve and Ruth Pollyea
Robert and Helen Acker	Maude Shingler
Bruce Bittmann	The Diamond Foundation
Karen Hamar Bittmann	Allen Stults
Francis and Barbara Boyle	The Estate of Gertrude Schwab
George and Toni Chardukian	Bob and Sheri Siesennop
Peggy and Jack Comp	The Estate of Betty June Simonson
Wayne and Carol Dawson	The Estate of Myrtle Thorne
In Honor and Memory of Lenore Seymour Fiske	Wendell and Rose Tyson
Jay and Betty Huitsing	Mrs. Dorothy Dyer Vanek
Ed and Kay Jenkins	David and Ellen Vellenga
Richard and Bonnie Kampa	The Estate of Loraine Weldon
The Estate of Dwight Lang	The Estate of John Wickland
Lura Lovell	William A. Wilson
The Estate of Bette Newton	
The Estate of April Peck	

## THANKS TO OUR MANY COMMUNITY PARTNERS

Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

### MAJOR COMMUNITY PARTNERS:

Pima County Community Action Agency, Pima County Community Development and Neighborhood Conservation Department, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, United Way of Tucson and Southern Arizona, Pima Council on Aging, and Regional Transportation Authority (RTA)

### ICS MOBILE MEALS PARTNERS:

Amber Lights, Atria Compana Del Rio, Emeritus, HealthSouth Rehabilitation Hospital, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas

### OTHER PARTNERS:

Arizona Center on Aging, Arizona Community Action Agency, Alzheimer's Association, Catalina In-Home Services, Inc., Caregiver Consortium, Carondelet Health Network, Community Foundation for Southern Arizona, Emergency Services Network agencies, Faith Community Nurse Network, Jewish Family and Children's Services, Lutheran Social Services, Mobile Meals of Tucson, Tucson Interfaith HIV/AIDS Network, and many more.

## ICS COMMUNITY ADVISORY BOARD

Kristin Almquist, Marketing Consultant  
Betsy Bolding, Director of Consumer Affairs, Corporate Relations, Tucson Electric Power  
Jerry Bustamante, Business Development Officer, Canyon Bank  
Jannine Cox, former CEO, Carondelet Foundation  
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Jane Nugent, VP Senior Personal Banker, Northern Trust

*Our Heartfelt Thanks...* to the many contributors who made our work possible during the fiscal year July 2010 through June 2011. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events, automobile donations and in-kind contributions. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction.

**CORPORATIONS, FOUNDATIONS,  
GOVERNMENT AGENCIES  
AND FAITH COMMUNITIES**

**\$10,000 and more**

Arizona Community Action Agency  
Arizona Community Foundation  
Calistri Family Foundation  
Christ the King Episcopal Church  
City of Tucson Human Services Dept.  
Commerce Bank of Arizona  
Community Food Bank (in-kind)  
The Eugene and Wiletta Denton Family Foundation  
Diamond Foundation  
David and Lura Lovell Foundation  
Northwest Medical Center  
New Spirit Lutheran Church  
Oro Valley Church of the Nazarene  
Oro Valley Hospital  
Pima County Community Action Agency  
Pima County Community Development & Neighborhood Conservation Dept.  
Rincon Congregational United Church of Christ  
St. Andrew's Presbyterian Church  
St. Mark the Evangelist Catholic Church  
Tucson Electric Power Co.  
United Way of Tucson & So AZ  
University Medical Center  
Wells Fargo Foundation  
The Wolslager Foundation

**\$5,000 - \$9,999**

Bolchalk FReY Marketing (in-kind)  
Comcast (in-kind)  
The Employees Community Fund of Boeing Mesa  
Lon D. and Lucille Barton Charitable Foundation  
Northminster Presbyterian Church  
The Phillips Family Foundation  
Resurrection Lutheran Church  
William E. Schmidt Charitable Foundation  
Southwest Gas Corporation  
St. Mark's United Methodist Church  
Sun City Vistoso Community Foundation

**\$1,000 - \$4,999**

Anonymous Donor  
Alcoa Fastening Systems  
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Bank of America Foundation

Beautiful Savior Lutheran Church  
Canyon del Oro Baptist Church  
Capilla del Sol Christian Church  
Casas Adobes Congregational  
Catalina United Methodist Church  
CBIZ  
Chapel at the Country Club of La Cholla  
Christ Presbyterian Church  
Church of the Painted Hills United Church of Christ  
Congregation Anshei Israel  
Congregation Or Chadash  
Cortaro Vista Community Church  
Desert Skies United Methodist Church  
Dove of Peace Lutheran Church  
Edward D. Jones and Co. Foundation  
Elizabeth Read Taylor Foundation  
Faith Christian Fellowship of Tucson  
Jewish Community Foundation of Southern Arizona  
Jewish Federation of Southern Arizona  
Jim Click Nissan  
Knights of Columbus  
Lilly Endowment  
Mountain View Baptist Church  
Oro Valley Community Foundation  
Oro Valley United Church of Christ  
Our Saviour's Lutheran Church  
Pella Rolscreen Foundation  
Pusch Ridge Christian Church  
Roadrunners Alumnae Welcome Wagon  
Rob Johnson Photography (in-kind)  
Sanofi-Aventis US Inc  
The Carl and Mabel Shurtz Foundation  
St. Francis in the Foothills United Methodist Church  
St. Philip's in the Hills Episcopal Church  
Sundt Foundation  
Sunrise Senior Living  
Third Church of Christ, Scientist  
Trico Electric Charitable Trust  
Tucson Electric Power, RMT Department  
Tucson Newspaper's Charitable Contributions Philanthropic Fund

**\$500 - \$999**

Anonymous Donor  
Avra Valley Community Church  
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Church of the Painted Hills United Church of Christ  
Congregation M'kor Hayim  
Fifty Plus Club  
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Mountain View Retirement Village  
Northern Trust Bank  
Northwest Baptist Church  
PICOR Charitable Foundation  
Pima Area Labor Federation, AFL-CIO  
Rincon Kiwanis Club  
Rotary Club of Dove Mountain  
St. Mark's Presbyterian Church  
St. Michael and All Angels Episcopal Church  
Stratton Advisors  
Temple Emanu-El  
Thrivent Financial for Lutherans  
Tucson Center for Spiritual Living  
Tucson Community of Christ  
Unitarian Universalist Church of Tucson  
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Unity of Tucson  
Valley Animal Hospital P.C.  
World Food Services

**\$250 - \$499**

3M Foundation  
Adair Funeral Home Dodge Chapel  
Bryan Foulk and Michael Manela, PC  
Church of the Apostles  
Fountain of Life Lutheran Church  
Fountains Non-Denominational Church  
Hammel, Beal & Lauer, PC  
La Aldea Spiritual Community  
Mountain Shadows Presbyterian  
Mountain View Baptist Church  
No Pima Co Chamber of Commerce  
Northern Trust Bank  
Omni Tucson National Chili Cook Off  
Oro Valley Optimist Club  
Orthodontic Specialists  
Pima Council on Aging  
Sheffield's Diamonds  
Slosser, Struse, Fickbohm, Marvel & Fletcher, PLC  
Southside Presbyterian Church  
St. Matthew's Episcopal Church  
St. Odilia Catholic Church  
Thrivent Financial, Saguaro Chapter  
Wells Fargo

**\$100 - \$249**

Albertsons  
Arizona Party Rental (in-kind)  
Bashful Bandit  
Bingham, Osborn & Scarborough LLC  
Care More  
Casa de la Luz Foundation  
Casa de la Luz Hospice  
Casas Adobes Oral & Maxillofacial Surgery  
Desert Dialysis Center  
Epic Productions  
Honeywell Hometown Solutions  
Marana Rotary Foundation  
Matching Gift Center  
McEvoy, Daniels & Darcy, PC  
Morgan Stanley  
Pinnacle Component Sales Inc  
Pleasurebent Tours Inc  
Presbyterian Women of Christ  
Presbyterian Church  
Sanctuary United Methodist Church  
Scarlet O'Hatters of Red Hat Society  
Silverbell Womens Golf Association  
Spiritual Assembly of the Bahai's  
St. Andrew's Presbyterian Women's Coordinating Team  
St. Elizabeth Ann Seton  
St. John on the Desert Presbyterian Church  
St. Mark's UMC Quilters  
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Thrivent Financial for Lutherans Foundation  
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**\$0.01 - \$99**

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Baha'is of Oro Valley  
Brownstone Reading Group  
El Con Patio Home Association  
G & L Welcome Home Residential Svc  
Genieve Gilman  
Headquarters West LTD  
Heritage Highlands 9-Hole Women Golf  
La Canada Magee Neighborhood Assoc  
Laureate Beta Upsilon  
Northwest Community Friends Church  
Quails Ladies Golf  
R. E. Darling Co., Inc.  
Southern Arizona Symphony Orchestra  
St. Mark Catholic Church Social Seniors  
Streams in the Desert Lutheran Church  
Tucson National Women's Golf Association  
Vistoso Village Breakfast Group  
Vistoso Village Social Committee

**A YEAR IN REVIEW  
FISCAL 2011**

**July**



**Streams in the Desert Lutheran, St. Matthew's Episcopal & Faith Christian Fellowship** become the 54<sup>th</sup>, 55<sup>th</sup> & 56<sup>th</sup> member faith communities.



**Freedom from Hunger Drive** yields 5 tons of food and ends with an ice cream social and concert at Christ Presbyterian Church featuring Splendido's "Gestures of Joy" and a student quartet from the Tucson Jazz Institute.

**August**



August 2: ICS receives over **400 calls** for financial assistance – a single-day record!



ICS receives the **2010 Nonprofit of the Year Pinnacle Award** from the Northern Pima County Chamber of Commerce.

**September**



**Gifts of Love** help 331 young people from low-income families start school prepared with new school supplies.

## INDIVIDUALS

### \$10,000 and more

Anonymous Donor  
Robert and Helen Acker  
Bruce and Karen Hamar Bittmann  
George and Toni Chardukian  
Edmund and Kathleen Jenkins  
Lura Lovell  
Steve and Ruth Pollyea  
Wendell and Rose Tyson

### \$5,000 - \$9,999

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Dorothy Vanek

### \$1,000 - \$4,999

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## October



Our 25<sup>th</sup> Anniversary Celebration culminates with a sold-out concert by renowned flutist **R. Carlos Nakai** and classical guitarist **Gabriel Ayala**. Thanks to St. Andrew's Presbyterian, which lent its music hall and support.



ICS and **Carondelet Health Network** team up to provide health advocacy outreach to area congregations. The program expands ICS's existing health advocacy program funded by the **David and Lura Lovell Foundation** with a series of health-related seminars.



The ICS Resource Center gets a boost from the **Wells Fargo Foundation** through a grant to purchase computer stations for job searches and to offer financial literacy training and incentive programs for clients.



ICS is a recipient of a **Tucson Electric Power** "Grants that Make a Difference" to enhance our volunteer recipient management program.

## November



ICS announces plans for a new 2,700-square-foot **food bank** to meet exploding community need and to add refrigeration for fresh and frozen foods. **The Wolslager Foundation** issues a \$150,000 challenge grant for the new building, if ICS can raise a matching \$200,000.

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**A YEAR IN REVIEW**  
**FISCAL 2011**

**November** *continued*



**Dorothy Vanek, right**, ICS's nominee and a longtime donor, is honored as the Association of Fundraising Professionals's "Philanthropist of the Year."



**"We Care" Golf Classic** at Omni Tucson National is a success with 160 players and \$30,000 raised for ICS programs.



The 4<sup>th</sup> Annual **Edward Jones Bag-A-Thon** collects 25,461 pounds of food for ICS.



ICS distributes **1,552 holiday food boxes** between November 22<sup>nd</sup> and December 22<sup>nd</sup> – a new record and 20% more than the previous year.

**December**



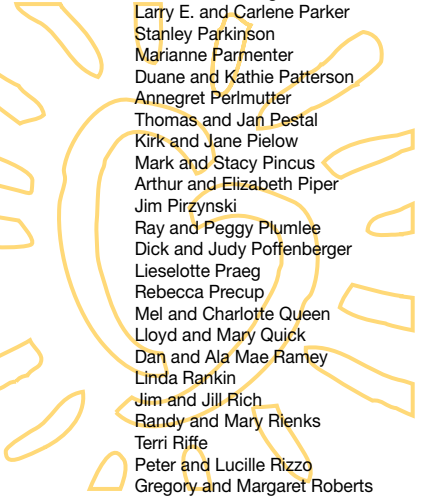
An estimated 250 donors, volunteers and community friends enjoy food and good cheer during the annual **Holiday Open House**.

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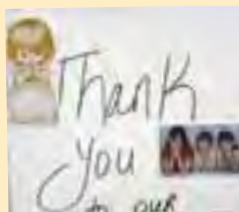
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January



Oro Valley Church of the Nazarene packs the house during 10 spectacular performances of its **“Wonders of Christmas Concert,”** collecting over \$23,000 in free-will offerings for ICS.



Holiday **“Gifts of Love”** program puts gifts and clothes under the tree for 82 individuals and families in need.



More Arizonans learn they can receive credit on their state tax obligation by donating to ICS as an approved charity serving the working poor. ICS joins 12 other non-profit organizations to promote the **Arizona Tax Credit Program.**



**Dove of Peace Lutheran Church** hosts a New Year’s Day all Mozart concert, raising \$2,444 for ICS.



ICS is a beneficiary of a popular concert by the world-renowned **Harlem Gospel Choir** at the Fox Theatre generating \$5,000 for our programs.

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 Richard and Ann Cordero  
 Kenneth and Donna Cousino  
 Michael and Christine Crabb  
 Donald and Helen Crandall  
 Margaret Craycraft  
 Jan Crebbs  
 Charles and Diane Creed  
 John and Mary Cronin  
 Josie and Michael Cuestas  
 David and Nancy Cunningham  
 Trevor and Martha Cymbaluk  
 Richard and Karen Czech  
 Marilyn D'Antonio  
 Julie Dagnillo  
 Thomas and Veronika Danielson  
 Richard Dashiell  
 Deborah Daun  
 Graham and Alison Davey  
 Nita Davisson  
 Mel Deakin  
 David and Madeleine Decker  
 William and Patricia Deely  
 Gilbert and Stephanie Delgado  
 Lawrence and Florence DeLucia  
 Michael and Darlene Depietro  
 Charlotte Dewindt  
 Gary and Linda Dhaemers  
 James and Sarah Dick  
 Robert and Alissa Dionne  
 Robert and Kathryn Donnelly  
 Steven and Donna Douglas  
 Robert and Maija Downing  
 Robert and Joan Drake  
 Tanya Drexler  
 Therese Dudas  
 Andrea Dukes  
 Ed and Michelle Dunlap  
 Gerald and Elaine Dunlap  
 Mary Dunn (deceased)  
 Henry and Jeanetta Dupas  
 Michael and Ellen Duperret  
 Ede and Dee Durst  
 John and Laura Dutra  
 Joyce Eggericks  
 Saul and Betty Elasowich  
 Mary Elethorp  
 Florence Elletson  
 Larry and Judith Ellis  
 Frederic and Anna Belle Emery  
 Brenda Engelby

**A YEAR IN REVIEW**  
**FISCAL 2011**

**January** *continued*



The ICS Planned Giving Advisory Council hosts a **friend raiser** for estate and wealth management professionals at the **Steinway Piano Gallery**.



**The Wolslager Foundation Challenge Grant** is achieved as ICS raises \$200,000 for its new Food Bank. **Stephen Wolslager, pictured.**

**February**



**Southside Presbyterian Church** and **Unity of Tucson** become our 57<sup>th</sup> and 58<sup>th</sup> faith community partners.



ICS is a site for **Volunteer Income Tax Assistance (VITA)**. Fifteen volunteer tax preparers complete 202 tax returns, putting \$293,156 of earned income tax credit into the hands of low-income individuals.

**March**



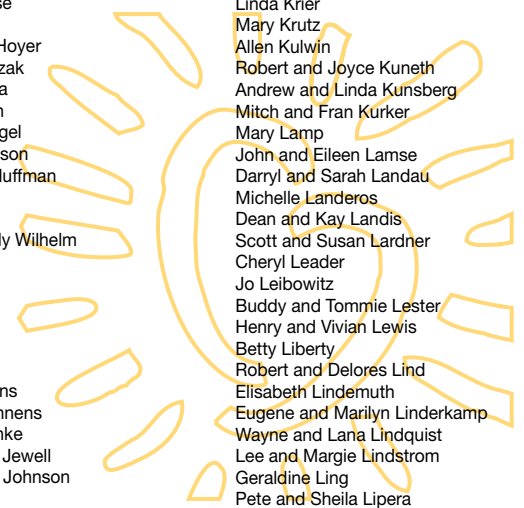
ICS becomes one of only 9 local charities to receive **Charity Navigator's highest 4-star rating** for fiscal responsibility. CN President and CEO Ken Berger says the rating demonstrates... **"to the public that (ICS) is worthy of their trust."**

Teresa Engle  
Jane Erikson  
Mary Evans  
Raymond and Dorothea Evans  
William and Rebecca Evans  
Lawrence and Colleen Farnam  
Bryant and Susan Farnsworth  
Ronnie and Shira Fass  
Jim and Mary Feisley  
Berenice Fenn  
Mary Jo Fenton  
Joseph Fernandes  
Lauryl Fife  
Mark Fink and Trudy Mills  
Brian and Marilee Fitzgerald  
Betty Flax  
Charles and Emyln Fletcher  
Gary and Roberta Fluharty  
John Foley  
Donald and Brenda Forbus  
Alice Ford  
Karen Ford  
Carol Forster  
David and Susan Foster  
Mertice Foti  
Van Fowers  
Roland and Chris Fox  
Charles and Barbara Fradenburgh  
Jeanette Franklund  
Jacqueline Franks  
Richard and Sondra Franks  
Christian and Pamela Fredericksen  
John and Leona Freshour  
Bill and Rose Fries  
Joseph and Debra Fries  
Barbara Furman  
CW and Sonia Gaddis  
Harold and Kathleen Gaisford  
William and Diana Galis  
Rosie Garcia  
Thomas and Marylin Garcia  
Frank and Renate Gargiulo  
Roy and Margaret Gaskin  
Ravin Gaston  
Albert and Joan Gatto  
John Gatto  
Katie Geran  
James and Debbie Gessaman  
Fran Gigstad  
Sue Gilles  
Richard and Glenda Gillespie  
Darrell and Christina Gillette  
Michael and Virginia Gillum  
Marion Gilmer  
Beth Gilmore  
James and Linda Girard  
Anthony and Carrie Gladish  
Barbara Glaser  
Susan Glen  
Larry and Barbara Glenn  
Melissa Gold  
Michael Goldthorpe  
Gordon Goodman and Gail Kushner  
Nicki Goodman  
Richard and Janice Gourley  
Edward and Robin Grabel  
Peter and Inger Graf  
Kay Gragg  
Marilyn Gragg  
Betty Grassmeyer  
Stuart Green

Theodore and Beverly Greenburg  
David Greene  
Elizabeth Greve  
Richard and Christine Griebel  
Albert and Margaret Griffith  
Raymond and Patricia Grillo  
William and Jane Grinonneau  
Bill and Barbara Gross  
Ed Guilford and Judith Toone  
Chuck and Connie Guy  
Ben and Stacey Hackett  
Thomas G. Hackett  
Lida Haden  
Helene Haehl  
Nancy Hagberg  
Beverly Hall  
Lou and Bonita Hall  
Mark and Mary Hall  
W. Neil and Jane Hall  
Dale and Gail Hallen  
Lee and Patty Hamburger  
Sevilla Hammond  
Judy Hans  
Denny and Glenann Hanson  
Jimmy and Bettye Happeny  
Doug and Barbara Harding  
Grace Harding  
Loren and Rowena Hardinger  
Joanne Harlow  
Gordon Harnack and Lynne Namka  
Irene Harrison  
Web and Ethel Hart  
Philipp Hartline  
George Hartung  
William and Nancy Haugh  
Carol Hauglum  
Frederick and Beth Hayes  
Jane Hayes  
David and Liz Hays  
Gladys Hays  
Lester and Suzanne Hayt  
Kathy Hebb  
Doreen Hedger  
Carolyn Heilman  
Walter Heilman  
Jim and Jennifer Heilmann  
Gene Helse  
Donald and Bonnie Hemming  
Betty Hendren  
Les and Sarah Henson  
Andy and Linda Hernandez  
Joel Hessel  
George and Anna Hewitt  
Matthew and Heather High  
James and Deborah Hilbert  
Nancy Hildreth  
Dan and Marti Hill  
Melvin and Joan Hilman  
Thomas and Norma Hinds  
Timothy and Christine Hintzoglou  
Mai Ho-Schaefer  
Charles Hockersmith and Donna  
Rakow-Hockersmith  
Mary Hockings  
Ronald and Shirley Holle  
Mary Holloway  
Stephen and Diana Holmes  
Judith Holt  
John and Darlene Holtrop  
Nicole Homan-Marcum

Richard and Vicki Hout  
Ed and Carol Hovasse  
Cheryl Howell  
Gifford and Cynthia Hoyer  
David and Mary Hriczak  
Larry and Katy Hubka  
Elizabeth Huddleston  
Brian and Linda Hudgel  
Ralph and Sheri Hudson  
Glen and Charlotte Huffman  
Grace Huitsing  
Phil and Helen Hull  
Robert Hunt and Judy Wilhelm  
Lucy Hurtado  
Naomi Islin  
Mary Jackson  
Myra Jacobs  
Sheryl Jameson  
Susan Jenkin  
John and Jane Jenkins  
Robert and Carol Jennens  
Don and Arline Jeschke  
Douglas and Virginia Jewell  
Edgar and Geraldine Johnson  
Janice Johnson  
Wayne and Karen Johnson  
Jacqueline Jones  
Michael and Jamie Jueschke  
Perry and Gwen Jurgens  
Quentin and Rhondda Kahler  
Barry Kalpin and Diane Bart  
Mary Kastura  
Diane Katz  
Jerome and Sarah Katz  
Michael and Linda Kayden  
Stephen and Carey Keefe  
John Keller  
Kenneth Kemerling and  
Charlotte Marshall  
Ed and Alice Kendrick  
Berton Kernahan  
Jo Kervick  
Murray and Joyce Keshner  
Richard and Carol Kestler  
Muriel Kevelt  
Charles Kieffer  
Cheryl Kilgore  
William and Linda Killian  
Elaine King  
Russell and Sylvia Kingsley  
Howard and Elizabeth Kinslinger  
Gene and Cheryl Klett  
Charles and Marjorie Kiine  
Madge Kling  
Beverly Kloehn  
Leslie Klusmire  
Roger and Kim Knapp  
Helen Knoche  
Michael and Sharon Knutson  
Stewart Kobritz  
Jack and Florence Koch  
Beverly Kohfeld  
Christine Kollen  
Susan Kraft  
Dieter and Judy Krausser  
John and Betty Kreiling

Robert and Karen Kreiling  
Linda Krier  
Mary Krutz  
Allen Kulvin  
Robert and Joyce Kuneth  
Andrew and Linda Kunsberg  
Mitch and Fran Kurker  
Mary Lamp  
John and Eileen Lamse  
Darryl and Sarah Landau  
Michelle Landeros  
Dean and Kay Landis  
Scott and Susan Lardner  
Cheryl Leader  
Jo Leibowitz  
Buddy and Tommie Lester  
Henry and Vivian Lewis  
Betty Liberty  
Robert and Dolores Lind  
Elisabeth Lindemuth  
Eugene and Marilyn Linderkamp  
Wayne and Lana Lindquist  
Lee and Margie Lindstrom  
Geraldine Ling  
Pete and Sheila Lipera  
Edward Lipton  
Craig and Jan Littlefield  
Mike and Carla Livak  
Robert and Mary Locklin  
Edith Loesche  
Cynthia Long  
John and Barbara Lonien  
Paul Loomis  
Ruben and Martha Lopez  
LaVergne Luedke  
Cordelia Lundquist  
Barbara Lyon  
Nick and Anne MacDowell  
Carleton and Nancy MacFarlane  
Ise MacKenzie  
Francis MacMillan  
Ginger Maghran  
Joyce Malcolm  
Thomas and Connie Mallette  
Jack and Kathy Mallgren  
John and Regina Mangold  
Mildred Manion  
Mara Mann  
Cyd Marcus  
Dennis and Mindy Marsh  
Jennifer Marshall  
Philip and Phyllis Marsilius  
Norm and Julia Martenson  
Mercedes Martinez  
Steve and Mary Mashek  
Judith Mattfield  
Dale and Nancy Maxson  
Nora May  
Dale and Ruth Mayer  
Joyce Mayer  
Martha Mazzolini  
Carol McBride  
Lauri McCannless  
Jeanne McCleery  
Ed and Elizabeth McClutchey



Hundreds learn **will preparation** basics as ICS hosts 7 free **“Write A Will” workshops** presented by experienced, volunteer tax attorneys and certified financial planners.



**Phase II Fundraising Campaign** to furnish the new Food Bank kicks off with a goal to raise an additional \$150,000 needed to equip the facility.



Mayors **Satish Hiremath** of Oro Valley and **Ed Honea**, pictured, of Marana ride along with ICS volunteers to deliver Mobile Meals to seniors and the disabled during **Mayors for Meals Month**.

**April**



Over 200 ICS volunteers lasso a day of western fun, food and heartfelt appreciation during the annual **Volunteer Recognition Lunch**.



ICS breaks ground on the new 2,700-square-foot Food Bank. In attendance: Pima County Supervisors **Ann Day** and **Richard Elias**, **Stephen Wolslager** of The Wolslager Foundation, **Linda** and **Jennifer Lohse**, and **Bruce** and **Karen Hamar Bittmann**.

## INDIVIDUALS *continued*

Stephen McCommon  
 Stephen McCotter and Linda Zello  
 McCotter  
 Cheryl McCurry  
 Myrna McCutchen  
 Charles and Janet McGary  
 Gerald and Elsie McGowan  
 Richard and Susan McGriff  
 Anne McKechnie  
 Lawrence McSwegan  
 Susan Meere  
 Bob and Joyce Meisenheimer  
 Chyrrl Meldgaard  
 Warren and Cynthia Meloling  
 Michael and Diane Mencarini  
 Stanley and Dena Merr  
 Audrey Merriman  
 Matthew Meyer  
 Tanya Meyer  
 Al and Penna Michalczyk  
 Marty and Brent Michelson  
 Daniel and Stephanie Mihalyi  
 Arthur and Millie Miller  
 Henry and Sharon Miller  
 Margaret Miller  
 Winona Miller  
 Don and Louise Milligan  
 Steve and Bonny Milne  
 Bette Mingus  
 Terry and Joyce Minks  
 Patricia Mirabella  
 John Miranda  
 George and Doris Mitchell  
 Patricia Monsen  
 Noris Montalvan  
 Edward and Shari Montgomery  
 Marvin and Judy Moomau  
 Edith Moore  
 Peter and Cindy Mordaunt  
 Ray and Amy Mosely  
 Judy Moses  
 Micki Mulkern  
 Barry and Carol Munro  
 Ruby Munson  
 Casey and Orla Murphy  
 Timothy and Mary Murphy  
 Bruce and Rene Myers  
 Jeffrey Myers and Marie Galloway  
 Patricia Myers  
 Tibor and Denise Nagy  
 Christopher and Terry Neale  
 Anne Nelson  
 John and Betty Nelson  
 John Nemerovski and Barbara Adler  
 Donald Nevins  
 Ann Newbold  
 John and Ann Newport  
 Roger and Marilyn Nichols  
 Keith and Chris Nodolf  
 Raymond and Maureen Noeth  
 Robert and Colleen Nolan  
 Kenneth and Judith Nolen  
 Ryan and Karin Nowak  
 Jane and Skip Nugent  
 Teresa Nunez

James and Joyce O'Connor  
 John and Jean O'Hanlon  
 Pamela O'Shea  
 Gerry Oguss  
 Jeffrey Oldakowski  
 Stanley Oliphant  
 Lee and Jayme Olitzky  
 Terry and Joyce Olson  
 Virginia Olson  
 Betty Ord  
 David and Pamela Owens  
 Larry and Judy Oyen  
 Terry Pabst  
 Jeanne Pacheco  
 Alfred and Sylvia Paley  
 Ann Park  
 Hubert Parker and Dora Radin  
 Damian Parkinson and Necoe Otto  
 Doreen Parks  
 Gil and Kathy Parrish  
 Don Paster and Lea Wilson-Paster  
 John and Jean Payne  
 Martin and Regina Pedata  
 Chester and Dorothy Peers  
 Sue Pell  
 Richard and Aldonna Perry  
 Grace Peterman  
 Margaret Peterman  
 James and Mary Jo Peterson  
 Nadine Pickett  
 Wayne Pierri  
 Janet Pipes  
 Angelo and Joyce Pisciotta  
 Tom and Ardis Pitello  
 Brainard and Leslie Ann Platt  
 Chuck and Kaye Pledge  
 Joseph and Janet Pochter  
 Norma Poer  
 Elizabeth Polcar  
 Tom and Marcia Polley  
 Carmen and Manuel Pomaes  
 Lonnie Pomeroy  
 Maureen Pond  
 Fe and Mabelito Postadan  
 Bill and Stephanie Potts  
 Michael and Maridale Powell  
 Linda Powers  
 Norma Poy  
 Gloria Prabel  
 Dorothy Prestidge  
 Don and Bobbie Prochazka  
 Ruth Protas  
 Jill Provan  
 Steven Quick and Mary Good  
 Arthur and Sharon Ragland  
 Paul and Pamela Raikunen  
 Eileen Rakita  
 Virginia Raiston  
 Ferdinand and Lisa Rambaud  
 Peter and Jody Rathfelder  
 Vivian Rayford  
 Thomas and Cynthia Reiners  
 Leann Reiss  
 Ethel Richemont

Don and Joan Rietz  
 Elaine and Geary Rise  
 Harry and Joan Robertshaw  
 Ruth Robertson  
 Gail Robson  
 Bill and Marli Rock  
 William and Joyce Rockafield  
 Terrence and Carol Rohr  
 Jane Rojas  
 Michele Romero  
 Patrick Ronan  
 Calvin and Joanie Rooker  
 Fay Roos  
 Bettie Roosma  
 Andrew Ross  
 Dorothea Roundy  
 Laurel Rountree  
 Laverne Ruhberg  
 Karen Ruhland  
 Barbara Ruitter  
 Jonathon and Susan Rumba  
 John and Sara Rumbaugh  
 Audrey Ruprecht  
 Linda and John Rutherford  
 John and Nancy Saatkamp  
 Richard and Lois Safran  
 Hal and Jane Sager  
 Helen Salazar  
 Jeff and Linda Salfen  
 William and Lu Salisbury  
 Bill Sampson  
 Charlotte Sandoval  
 William and Paula Sands  
 Rosa Sandwell-Weiss  
 Anne Sapp  
 Thomas and Sally Saunders  
 Elizabeth Saxby  
 Ray and Calista Schafer  
 Joan Schapp  
 Elizabeth Schauer  
 William and Kathleen Scherzinger  
 Gordon and Dorinne Schiffman  
 Jeff and Tracey Schildberg  
 Kathryn Schlecter  
 Vera Schlesinger  
 Arthur and Jean Schmid  
 Thomas and Karen Schnee  
 Michael and Suzanne Schober  
 Michael and Deanna Schroer  
 Teresa Schultz  
 Eugene Scott  
 Audrey Sears  
 William and Betty Sebert  
 Timothy Secomb  
 Carl and Elizabeth Segerstrom  
 William and Cynthia Senn  
 Irma Sensenbach  
 Leonard and Elsie Seveck  
 Joanne Sexton  
 Frances Shillito  
 Delbert and Dale Shoots  
 Joanne Shortt  
 Marian Shultis  
 Gail and Jean Shultz  
 Shellie Simler  
 Dan and Patricia Sims  
 Melinda Sims

Domingo and Kathy Sison  
 Kevin and Sylvia Skinner  
 Mary Slachter  
 Martin and Coe Marie Slattery  
 Donald and Sandra Smith  
 Duwayne and Lynda Smith  
 Harvey and Nan Smith  
 Mark and Laurie Smith  
 Sherry Sobel  
 Barbara Springs  
 Dorothy Stabler  
 Fran Stach  
 George and Claire Stahler  
 Anne Stalter  
 Don and Anne Stalter  
 John and Liz Stambaugh  
 Constance Stapleton  
 Christopher and Gail Staring  
 Kimberly Starkey  
 Nancy Ann Starkey  
 Richard and Joyce Starry  
 Jack and Evelyn Statler  
 Betty Stauffer  
 Laura Steckman  
 Hildegard Steinbach  
 Sandra Stephenson  
 Jane Steuart  
 Brian and Judy Stevens  
 Eileen Stevens  
 James and Karen Stevens  
 Mary Stevens  
 Ronald and Mary Stewart  
 Kenneth and Nancy Stickel  
 Charles and Helen Stipe  
 Carlton and Patricia Stoddard  
 Mark and Sandra Stolker  
 David and Linda Stone  
 Mildred Strassberg  
 James Stratman  
 Linda Stratton  
 Maria Strittmatter  
 Virginia Strong  
 Harold and Ruthann Stults  
 Sungwon and Ligia Suh  
 Jane Swicegood  
 John and Nancy Swinford  
 Debra Sykes  
 Freeman and Rebecca Taber  
 Patricia Tapke  
 Pete Taufner  
 Julie Taylor  
 Ron and Beverly Taylor  
 Art and Denise Tellez  
 Faith Thesingh  
 Dorothy Thomas  
 Maxine Thomas  
 William Thomas  
 Margaret Thompson  
 Than Thum  
 Jesse and Jennifer Todd  
 Kay Tornay  
 Evangeline Torres  
 Gilmore and Blanche Tostengard  
 Beatrice Toth  
 James and Janice Tress  
 Kevin and Pearl Trick  
 Betty Trimm  
 Jack and Carol Ullrich  
 William and Carol Ulrich  
 Jim and Hideko Uomoto

## A YEAR IN REVIEW FISCAL 2011

May



ICS Caregiving Department launches a new **TeleCHAT** program. Volunteers bring some sunshine into the lives of homebound seniors with friendly afternoon calls.



ICS meets the **Ed and Kay Jenkins \$1 Million Endowment Challenge**. Endowment contributions grow to \$2.4 million laying the foundation for a solid financial future for ICS.



Photo by Arizona Daily Star

Demand at the ICS **Food Bank** continues to escalate: 1,000 emergency food boxes and 12,000 supplemental items distributed to hungry families monthly.

June



**Ed Jenkins** ends a successful 4-year term as President of the ICS Board of Directors. Vice President **Steve Pollyea** pictured left becomes new President.



**Christ the King Episcopal Church** amends our lease agreement, paving the way for construction of the new Food Bank Building.

Jeffery and Ellen Van De Vanter  
 Leon and Lisa Van Holsbeke  
 Gary Vega  
 Marianne Vivirito and Ross Iwamoto  
 Dorie Voigt  
 Johanna VonMayr  
 Eric Wagner  
 Hart and Gretel Wagner  
 Lance and Mary Wald  
 Sandra Walhof  
 Marilyn Walters  
 Paul and Edna Walton  
 Ella Waltz  
 Evelyn Warchol  
 Dan and Caroline Warren  
 Stephen Weber  
 Bill and Jacquelyne Webster  
 Thomas and Marianne Weeks  
 Arthur and Madelyn Weingarden  
 Neil and Carol Weinstein  
 Mollie Weitznar  
 James and Kathleen Wells  
 Mary Wells  
 Walter G. Wentzel  
 John and Marilyn Wessels  
 Barbara Westrom  
 Mary Wezelman  
 Pat and Lorene White  
 Helen White  
 Janelle White  
 Jeff Wiese  
 David and Kathryn Wilkinson  
 Jeffrey and Veronica Williams  
 Minnie Williams  
 Nedra Williams  
 Todd and Kim Williams  
 Jean and Jon Wing  
 Albert and Harriet Winn  
 Carol Winter  
 Carol Wolfe  
 Mary Wolken  
 Helen Wong  
 Kenneth and Sandra Wortzel  
 Lester and Rachel Wortzel  
 Daniel and Ember Wright  
 Dick and Kay Wrolsen  
 Pamela Xeele  
 Joseph and Suzanne Zimbardo  
 Frank Zimmer  
 Cindy Zokhrouf  
 Loretta Zucker  
 Teresiana Zurita  
 Peter and Cindy Zwick

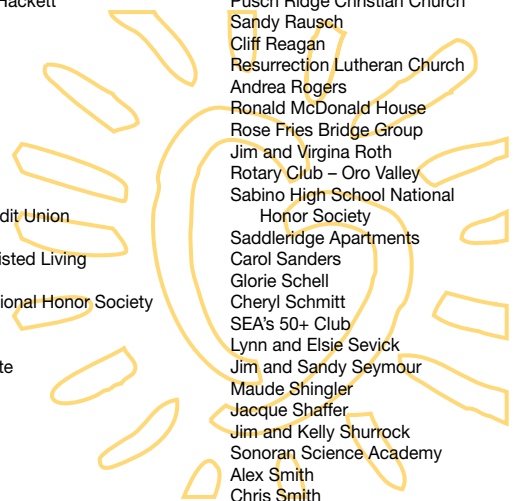
\*Denotes Auto Donation

**IN-KIND DONATIONS** *continued*

Dick Backus  
 Bahai's of Oro Valley  
 Bank of America  
 Mary Bauer  
 Beautiful Savior Lutheran Church  
 Beta Sigma Phi  
 Beyond Bread  
 Kathy Black  
 Bruce and Karen Hamar Bittmann  
 Shawn Barber  
 Body Basics  
 Ken Boerner  
 BQ PEO  
 Marilyn Browning  
 Brownstone Reading Group  
 R. and P. Cameron  
 California Design Center  
 Capilla del Sol Christian Church  
 Terrence Carden  
 Cindy Carfi  
 Casa de la Luz Social Services  
 Casas Adobes Congregational Church  
 Catalina Foothills High School Choir  
 CDO Band Boosters  
 Canyon del Oro Baptist Church  
 Vi Chemas  
 Christ Presbyterian Church  
 Christ the King Episcopal Church  
 Church of Latterday-Saints  
 Church of the Apostles  
 Church of the Painted Hills  
 Circle K  
 Comcast  
 Community of Christ Church  
 Congregation M'kor Hayim  
 Congregation Or Chadash  
 John Conn  
 Alice Cook  
 Janni Cox  
 Copper Creek Home Owners Association  
 Cortaro Farms Pet Hospital  
 Cortaro Vista Community Church  
 Crooked Tree Golf  
 Larry and Sue Davis  
 Jim and Pat DeAnda  
 Elizabeth Dempree  
 Dee and Ede Durst  
 Desert Skies United Methodist Church  
 Dove Mountain Seniors  
 Dove of Peace Lutheran Church  
 Edward Jones Offices  
 Einstein Bagels  
 El Patio Homes  
 Eegee's  
 Betty Elasowich  
 Kelly Everett  
 Faith Christian Fellowship of Tucson  
 Father Dick Tomasek  
 Andy and Carol Fiore  
 Marilee Fitzgerald  
 GAP Ministries  
 First Hope Christian Fellowship  
 Beth Gorena  
 Denise Gelines  
 Girl Scout Troop #1676  
 Sam Goodwin  
 Ruth Ann Gribb  
 Carlene Henry

Nancy Haaker  
 Tom and Mary Ann Hackett  
 Wendy Hackett  
 Beth Hagel  
 Teresa Hale  
 Shawna Henderson  
 Sue Henshaw  
 Joanne Hites  
 Home Instead  
 Linda Hood  
 Larry Hubka  
 Hughes Federal Credit Union  
 Richard Hughes  
 Hundred Palms Assisted Living  
 Carol Imler  
 Ironwood Ridge National Honor Society  
 Kelly Irwin  
 Sur Irwin  
 ITT Technical Institute  
 Diane Jackson  
 Connie Jahnke  
 Jewish Federation  
 Lori Jordan  
 Helen Koehler  
 Ladies Night Out  
 John and Kathy Lauder  
 Laura Lentner  
 Clara Lind  
 Lana Lockaby  
 Kim Lorenz  
 Lord of Grace Lutheran Church  
 Anastasha Lynn  
 Bob Lyons  
 Jerry Mahle  
 Rebecca Malone  
 Joanne McCutcheon  
 Gene and Alice McHale  
 John and Kathy McIntyre  
 Tami Medlen  
 Peggy Milbrant  
 Lee Milligan  
 Christine Miotke  
 Mesa Verde Kids Helping Kids  
 Ron Moody  
 Margaret Mothersead  
 Mountain Shadows Presbyterian Church  
 Mountain View Baptist Church  
 Suzanne Nadig-Wall  
 Nanini Public Library  
 Sandy Nelson  
 Nerters Inc.  
 Northminster Presbyterian Church  
 Northwest Baptist Church  
 Northwest Friends Community Church  
 Northwest Hospital & Urgent Care  
 Northwest Medical Center  
 Oro Valley Church of the Nazarene  
 Oro Valley Public Library  
 Oro Valley United Church of Christ  
 Jeanne Pacheo  
 Paragon Space Development Corporation  
 Charlotte Patt  
 Terri Patt-Smith  
 Nicole Patton  
 Jan Paulette  
 Kirk Pielow

Prescott College  
 Pusch Ridge Christian Church  
 Sandy Rausch  
 Cliff Reagan  
 Resurrection Lutheran Church  
 Andrea Rogers  
 Ronald McDonald House  
 Rose Fries Bridge Group  
 Jim and Virginia Roth  
 Rotary Club - Oro Valley  
 Sabino High School National  
 Honor Society  
 Saddleridge Apartments  
 Carol Sanders  
 Glorie Schell  
 Cheryl Schmitt  
 SEA's 50+ Club  
 Lynn and Elsie Sevick  
 Jim and Sandy Seymour  
 Maude Shingler  
 Jacque Shaffer  
 Jim and Kelly Shurrock  
 Sonoran Science Academy  
 Alex Smith  
 Chris Smith  
 Jim and Barbara Souter Splendido  
 Lois Stark  
 Jay Stephens  
 Stone Canyon Twilight Couples Golf  
 Nan Stoner  
 St. Andrew's Presbyterian Church  
 St. Andrew's Pre-School  
 St. Elizabeth Ann Seton Catholic Church  
 St. John on the Desert  
 Presbyterian Church  
 St. Mark's United Methodist Church  
 St. Mark the Evangelist Catholic Church  
 St. Michael and All Angels Church  
 St. Odilia Catholic Church  
 St. Philip's in the Hills Episcopal Church  
 Sundancer Square Dance Club  
 Marcie and Esther Sutland  
 TEP Resource Management  
 Third Church of Christ, Scientist  
 Tohono Chul Park  
 Tortolita Middle School  
 Tortolita Presbyterian Church  
 Carolyn Toth  
 Town of Oro Valley  
 Lisa Traynor  
 Tucson Moms  
 Chris Turco  
 Unitarian Universalist Church of Tucson  
 UU Congregation of NW Tucson  
 Dave and Ellen Vellenga  
 Paul Vetrano  
 Vistoso Village  
 Terri Nadig-Wall  
 Welcome Club of Northwest Tucson  
 Terri Watson-Johnson  
 Hilary Wells  
 Denise Werner  
 White Gorilla  
 Wilson Middle School



**IN-KIND DONATIONS**

Jim and Sheila Ader  
 AFNI Inc  
 A. G. Edwards  
 Albertsons  
 Aldea Spiritual Community  
 Alive Fitness  
 George and Mary Allen  
 R. & P. Ameron  
 Anewco Products, Inc  
 Ascension Lutheran Church  
 Nancy Atherton

**July and beyond**



Construction of the new **Food Bank** begins in early July. The facility is scheduled to open to the public in October 2011, with official dedication spring 2012.



ICS receives two cargo vans: the first from **Tucson Electric Power** and the other, a refrigerated van, from the **Calistri Family Foundation** to accelerate its food collection and outreach capabilities.



ICS adopts a new, aggressive **three-year strategic plan** laying a course for the future.



**Freedom from Hunger Drive** collects 15,000 pounds of food and \$2,800. Thanks Hughes Federal Credit Unions, Eegee's, Alive Fitness, Paragon Space Development Corp., Oro Valley Library, Albertson's Ina/La Cholla, Bank of Tucson, and Comcast.

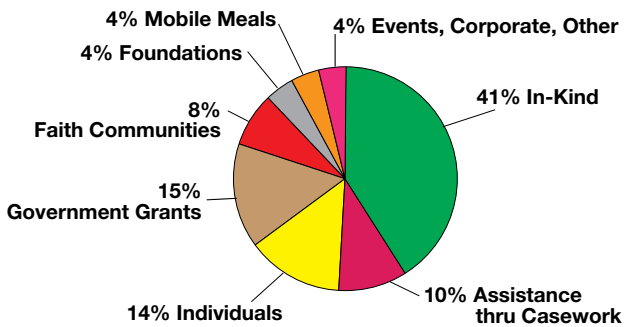


Led by ICS friend and former recipient **Terri Ashbaugh**, the **Southern Arizona Women's Chorus** performs a rousing mixed summer concert, collecting over \$1,400 and 900 pounds of food for ICS.

# From the Treasurer

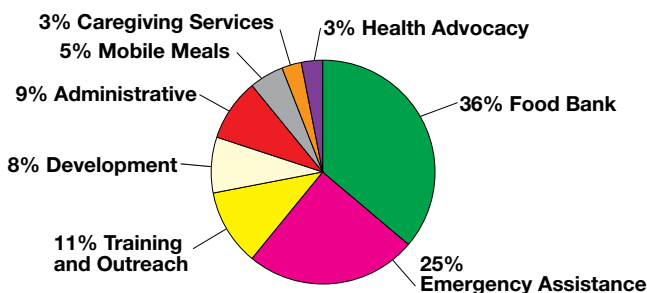
## OPERATIONS RESOURCES

In-Kind	\$ 1,096,552.00
Assistance thru Casework	\$ 260,904.00
Individuals	\$ 358,472.00
Government Grants	\$ 408,351.00
Faith Communities	\$ 215,917.00
Foundations	\$ 112,600.00
Mobile Meals	\$ 96,844.00
Events, Corporate, Other	\$ 97,533.00
<b>Total Resources</b>	<b>\$2,647,173.00</b>



## OPERATIONS SERVICES

Emergency Assistance	\$ 674,203.00
Food Bank	\$ 962,607.00
Training and Outreach	\$ 302,426.00
Development	\$ 201,500.00
Administrative	\$ 236,808.00
Mobile Meals	\$ 133,719.00
Caregiving Services	\$ 74,910.00
Health Advocacy	\$ 69,889.00
<b>Total Services</b>	<b>\$2,656,062.00</b>



**ICS and Our Clients** faced another year of tough economic times in fiscal year 2011. Nevertheless, through careful management of our expenses and a successful year of fund raising, we were able to increase our operations and the services we provided by \$250,000, an increase of 10.6%. At the same time ICS held its administrative and fund raising costs to just 16.5%, well below the national average.



**Scott Summerford**  
TREASURER, 2011

ICS also improved its financial position during fiscal year 2011. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of \$2 million.

Our financial statements are audited by DeVries CPAs of Arizona and are available on our website. I would be pleased to meet with you to discuss our financial results.

## STATEMENTS OF FINANCIAL POSITION

	As of June 30	
	2011	2010
<b>ASSETS</b>		
<b>Current Assets</b>	\$ 848,697.00	\$ 342,551.00
<b>Endowment Funds</b>	1,645,660.00	1,236,547.00
<b>Property &amp; Equipment</b>	614,799.00	565,697.00
<b>TOTAL ASSETS</b>	<b>\$3,109,156.00</b>	<b>\$2,144,795.00</b>
<b>LIABILITIES &amp; NET ASSETS</b>		
<b>Current Liabilities</b>	\$ 75,766.00	\$ 91,628.00
<b>Net Assets</b>	3,033,390.00	2,053,167.00
<b>TOTAL LIABILITIES and NET ASSETS</b>	<b>\$3,109,156.00</b>	<b>\$2,144,795.00</b>

# Five Years of Growth



## ICS BOARD OF DIRECTORS

Steve Pollyea, President, Retired, Marketing Executive  
 Ed Jenkins, Immediate Past President, Retired, Accounting Executive  
 Janet Grace, Vice President, Community Leader  
 Kevin Koch, VP of Faith Communities, Attorney and Educator  
 Scott Summerford, Treasurer, Wells Fargo  
 Betsy Sandlin, Community Leader  
 Ken Blanchard, Edward Jones  
 Art McDonald, Tucson Electric Power  
 Kristin Behrens, Oro Valley Hospital  
 Mary Ann Brody, Owner, Kissed by an Italian  
 Mac Fiske, Retired, Business Executive  
 Doug Haynes, Merrill Lynch  
 Kathy Goff, University of AZ Medical Center  
 Vicky Johnson, Dentist  
 Mike Mumford, Oro Valley Hospital  
 Barry Robinson, Retired, Corporate Communications



## Growth in Services Through Trying Times

Thanks to the wonderful support of our volunteers, donors and community friends, ICS has grown its services to meet escalating need – even through a lingering recession.

## ICS STAFF

Bonnie Kampa, Executive Director  
 Terri Patt-Smith, Associate Director  
 Deborah Carr, Development Director  
 Nick Aman, Mobile Meals Coordinator  
 Cheryl Andersen, Caregiving Services Manager  
 Cathy Anderson, Caregiving Services Assistant  
 Curt Balko, Food Bank Coordinator  
 Sandi Brickley, Volunteer Resources Manager/NW Faith Engagement Manager  
 Shar Caulley, Development Assistant  
 Mary Elethorp, Health Advocacy Administrative Assistant  
 Karen MacDonald, Faith Engagement Manager  
 Maureen Pattison, Mobile Meals Assistant  
 Maricela Reynaert, Health Advocacy Specialist  
 José Rivera, Financial Assistance Senior Coordinator  
 Andrea Rogers, Health Advocacy Coordinator  
 Jacque Shaffer, Accounting Assistant  
 Maude Shingler, Business Manager  
 Barbara Souter, Administrative Assistant  
 Chuck Waldron, Eastside Coordinator

## FIVE YEARS OF GROWTH

	2007	2011	% Percentage Growth
# of services provided by ICS	39,976	49,113	23%
Unduplicated # of individuals	9,695	20,824	115%
# of member faith communities	40	58	45%
Value of services from audited reports	\$1,407,000	\$2,656,062	89%
# of volunteer hours	30,510	41,406	36%
Unduplicated individuals served by food bank	4,161	12,325	196%
Value of food distributed through the food bank	\$246,481	\$912,883	270%



## A Look Ahead

**Our new three-year strategic plan** is helping us to stay true to our mission while expanding services for our neighbors in need. Here is what is coming in the 2012 fiscal year.

- The new and expanded ICS Food Bank will be in full operation to help us serve more hungry families. This long-awaited—and much larger—facility makes it possible to provide fresh produce and dairy items for healthier meals. It will also enable ICS to provide programs on budget-friendly meals and nutrition education for recipients.
- ICS Resource Centers will be growing to help with job assistance. Our center on Ina Road will be expanded and a second center will open at our Eastside office. Together, they will help more families move toward self-sufficiency and economic security.
- Our discretionary Good Samaritan Fund will be bolstered to \$150,000. Increased support through grants and other funding over the next few years will enable ICS to assist a growing number of clients battling economic stresses exacerbated by long-term unemployment.
- ICS will respond to rising concerns among our faith communities about mental health issues. ICS, with support from the David and Lura Lovell Foundation, will host a spring 2012 conference to provide faith and community leaders with current information about mental health needs and to help them create welcoming places for families affected by mental illness.
- Senior Services will be increased. We will grow our health advocacy, transportation, caregiving relief, Mobile Meals and other support services to help elderly and disabled clients remain independent.
- ICS will continue to engage the community through new partnerships. Forging new relationships with faith communities, community and government agencies, our donors and volunteers will help us leverage resources to meet rising need.

**For information on our progress and how you can help, please contact the ICS office. Your support will ensure that ICS is there for those who are counting on us. Thank You!**



**MAIN OFFICE** *(on the campus of Christ the King Episcopal Church)*

2820 W. Ina Road, Tucson, AZ 85741-2502 \* Phone: 520-297-6049 \* FAX 520-797-3029

**EASTSIDE OFFICE** *(on the campus of New Spirit Lutheran Church)*

8701 E. Old Spanish Trail, Tucson, AZ 85710 \* Phone: 520-731-3076 \* FAX 520-731-8906

[www.icstucson.org](http://www.icstucson.org)



ICS is a non-profit, 501(c)(3) organization.